

January 26, 2012

VIA ELECTRONIC FILING

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: WC Docket No. 11-42 - Lifeline and Link Up Reform and Modernization
NOTICE OF EX PARTE PRESENTATION

Dear Ms. Dortch:

This letter is submitted on behalf of TracFone Wireless, Inc., and contains information specifically requested by Commission staff during a meeting held on January 24. Accordingly, this letter is filed pursuant to Section 1.1204(a)(10) of the Commission's rules (47 C.F.R. § 1.1204(a)(10)) for the specific purpose of clarifying information previously submitted in this proceeding.

Staff has requested information regarding the percentage of TracFone's Lifeline customers which have been de-enrolled by TracFone for non-usage and for failure to verify continuing eligibility. During 2011, TracFone de-enrolled 771,124 customers for non-usage pursuant to its 60 day non-usage policy. Approximately 1.7 percent of TracFone's Lifeline customers were de-enrolled each month based upon non-usage. Also in 2011, TracFone de-enrolled 843,610 customers for failure to verify their continuing Lifeline eligibility. As an Eligible Telecommunications Carrier subject to forbearance, TracFone is required to verify every Lifeline customer's continuing eligibility. Of those customers who were de-enrolled for failure to verify continuing eligibility, TracFone does not have data indicating how many failed to respond to verification requests and how many responded to such requests by indicating that they were no longer Lifeline-eligible. TracFone also de-enrolled 19.8 thousand customers that requested voluntary de-enrollment. However, TracFone does not collect information regarding those customers' reasons for electing to de-enroll.

Pursuant to Section 1.1206(b) of the Commission's rules, this letter is being filed electronically. If there are questions, please communicate directly with undersigned counsel for TracFone.

Sincerely,



Mitchell F. Brecher

cc: Mr. Zachary Katz
Ms. Sharon Gillett
Mr. Trent Harkrader
Ms. Kimberly Scardino